



**SERVICE &
WARRANTY**

FOREWORD

Thank you for purchasing a Jayco Recreational Vehicle (RV). Using the finest materials available, your Jayco RV has been carefully designed, engineered and manufactured by our team for your enjoyment and safe journey.

We recommend that shortly after delivery of your Jayco, you take the time to check all internal and external fixtures and promptly report any query to your dealer.

Jayco does not approve, authorise or provide advice on any after manufacture alterations to your RV. Please note that such alterations may affect your warranty and the RV's compliance to applicable laws and regulations.

Holidays in a Jayco RV inspire relaxation, exploration and adventure so please remember to take care to look after our vast and beautiful country for everyone to enjoy.

We wish you many years of enjoyment and pleasure in your new Jayco.

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HANDOVER

To ensure you get the most out of your new Jayco, it is important you understand all aspects of the RV. Jayco dealerships are well equipped to make this possible.

This section covers the items your dealer will run through with you.

TOWING & CHASSIS OPERATION

- Hitching and connecting chains
- ESC operation and fault lights (if fitted)
- Tow Secure system (if fitted)
- Operation of the corner steadies
- Location and operation of the Jack points and jack
- Understanding of the VIN plate and towing weights & maximum loads carry capacity

MAJOR APPLIANCES (WHERE APPLICABLE)

- Operation of HWS on Gas and 240v
- Operation of cooker on Gas and 240v
- Operation of Fridge on Gas, 240v and 12v
- Operation of microwave

- Operation of the air conditioner
- Operation of the Gas Heater
- Operation of the stereo system
- Operation of the TV and TV points
- Operation of the wind-up antenna
- Operation of the range hood
- Satellite Dish (if fitted)
- Washing Machine

12V ELECTRICAL (WHERE APPLICABLE)

- Operation of the 12v Control panel
- Operation of the charging system
- Understanding of the Solar Panel and regulator
- Operation of the lighting system

240V ELECTRICAL

- Connecting 240v Power lead to RV
- Location of the Circuit Breaker
- Location and operating power points within the RV
- Location of 240v power outlet / Inlets

HANDOVER



PLUMBING SYSTEM (WHERE APPLICABLE)

- Connecting Main pressure hose to the RV
- Operation of the 12v Pump
- Operation of filling the on-board water tanks
- Operation of the toilet system and appropriate chemicals
- Operation of the Slide Out system (if fitted)
- Awareness of the external surrounding when operating

FURNITURE

- Operation of the internal door locking buttons prior to travel

MODEL SPECIFIC AREAS (WHERE APPLICABLE)

- Awning Operation
- Operation of the winch wind up system and complete set up of the Camper trailer
- Operation and complete set up of the Pop Top Roof
- Operation and complete set up of the Expanda Bed
- Operation and complete set up of the Electrical Bed
- Setting up of the bed converter

MISCELLANEOUS

- Operation of windows and blinds
- Operation of roof hatches
- Explanation of the keys provided
- Jayco Warranty and Service Handbook explained
- Roadside assistance explained
- Third Party warranty explained
- Servicing Requirements

ACKNOWLEDGMENT OF HANDOVER

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

YOUR JAYCO SUPPORT NETWORK

Our Jayco Authorised Repair and Service Agents (JARSA) are best equipped to carry out maintenance and repairs on your Jayco because:

- 1.** They have highly qualified technicians that attend regular training sessions at Jayco's state of the art manufacturing facility in Dandenong South, Victoria.
- 2.** They have specially designed tools and equipment to service and repair your Jayco correctly and in a timely manner.
- 3.** Jayco authorised agents are provided with the latest technical information and repair instructions about your new Jayco. They also have designated customer service staff who they can contact at any time during business hours.

Your JARSA can also help you with many other matters relating to your Jayco, such as:

- Aftermarket accessories
- Caravan and Camping equipment
- Spare parts
- Servicing

With over 100 Jayco authorised agents nation-wide, our support network is the most comprehensive in the Caravan Industry. However, to avoid any delays with your next holiday, we recommend directly contacting your local JARSA to schedule a service appointment.

For your nearest Jayco Dealer or Service Agent, click on the 'Find a Dealer' link at www.jayco.com.au and enter your postcode.

CUSTOMER RELATIONS



Jayco is committed to maintaining superior customer relations. Your complete confidence and satisfaction in our product and services assures our continued success as a manufacturer. Our commitment to technical excellence is one aspect of our strategy for fostering an ongoing, mutually rewarding relationship with all Jayco customers through our extensive dealer network.

Your authorised JARSA will cordially assist you by providing service, maintenance, selection of options and instructions concerning the operation of your Jayco.

Most enquiries arise from misunderstandings concerning warranty and service, and are usually resolved by the repair network and where required, the JARSA will obtain advice from Jayco. If you are not satisfied with the assistance you receive from any JARSA, could you please contact our customer service department:

JAYCO

Customer Care Manager

PO Box 636, Dandenong Victoria 3175

Phone (03) 8792 2136 | Toll Free 1800 331601

Email info@jayco.com.au | Website www.jayco.com.au

INSURANCE

As with your motor vehicle, it is important that you protect yourself and others with insurance coverage for personal liability, theft, collision, property damage, etc. Your local JARSA can assist you in obtaining specialised caravan insurance. Please note that exceeding the load limit of your Jayco, and/or towing vehicle, above the manufacturer's recommended maximum weight may invalidate your insurance cover.

JAYCO ROADSIDE ASSIST

All new Jayco RVs now come with 3 years of Jayco Roadside Assist (excluding the Adventurer range), please note this is not a transferrable item and applies to the original owner of the RV only.

- Jayco Roadside Assist[^] provides emergency roadside support for your RV 24 hours a day 365 days a year.
- Jayco Roadside Assist is the sole specialised provider of emergency roadside support to RV's across Australia*.
- When you are enjoying the freedom of touring, you can be reassured that roadside assistance is only a phone call away to support you in an emergency on the road.

The following outlines the services available to you under the Jayco Roadside Assist Program, designed to provide you with basic roadside support services in an emergency involving your RV.

FLAT TYRE

We will arrange a service provider to change your flat tyre using your RV's spare wheel. Where your spare wheel is suitable and is used, you will be reimbursed by Jayco Roadside Assist up to a maximum benefit of \$150 including GST for the cost of the service provider's call out. Any additional costs (for example, replacement of tyres, tubes and valves) are at your own expense and responsibility.

LOCKOUT / LOST KEYS

If the keys to your RV are inadvertently locked inside your unit or lost we will provide emergency support by arranging a service provider to attend and either: Assist you in locating a spare key or assist you in gaining emergency access to your RV You will be reimbursed to a maximum benefit of \$160 including GST for the cost of the service provider's call out. Any additional costs are at your own expense and responsibility.

JAYCO ROADSIDE ASSIST



EMERGENCY TOWING

If a fault with your Jayco causes it to be immobilised, we will arrange for your RV to be towed by a service provider to the nearest suitable repairer. You must be in attendance at your RV to assist and advise the service provider. In the event your RV is unattended, further service calls may be required which will be at your expense.

You will be reimbursed by Jayco Roadside Assist for emergency towing costs up to a maximum benefit of \$1,000 including GST per incident. Any additional towing and transport costs will be at your own expense and responsibility.

You will also be responsible for the cost of any repairs to your RV as a result of the immobilisation.

ACCOMMODATION

If you cannot access your RV unit due to it being stored in a workshop awaiting repairs following an

incident, you will be reimbursed by Jayco Roadside Assist up to a maximum benefit of \$200 including GST towards accommodation costs for any single event. Any additional accommodation costs (including meals) are at your own expense and responsibility. For Roadside Assistance for emergency support of your RV, please **call 1300 772 153**.

^ Not available in New Zealand

* Excluding motorised product (these vehicles are covered by the vehicle manufacturer / importer independent roadside assist program).

JAYCO OWNERS CLUBS

Become a part of the Jayco Community. If you're looking for some like-minded folk that appreciate the freedom of the RV Lifestyle, then look no further. Your local Jayco owner's club is listed below.

VIC

Jayco Owners Club of Victoria Inc.
www.jaycoclubvic.com.au

NSW

Jayco Owners Club of Hunter Region
www.jaycoownershunter.org

Jayco Owners Club Southern (NSW)
www.caravanclubsnsw.asn.au/Clubs/jayco_southern

Jayco Owners Club of NSW Inc
www.jaycoclubnsw.caravanclubsnsw.asn.au

QLD

Jayco Owners Club of S.E QLD
www.jaycoownersclubseq.com.au

SA

Jayco Caravan Club of SA
www.jaycoclubsa.asn.au

Jayco Jaybirds

www.jaycojaybirds.com.au

WA

The West Coast Jayco Club
www.westcoastjaycoclub.com

Jayco Owners Club of WA
www.jayco.com.au/lifestyle/owners-club

Jaybird Road Runners Caravan Club

www.jayco.com.au/lifestyle/owners-club

TAS

Jayco Owners Club of TAS
www.jayco.com.au/lifestyle/owners-club

ACT

Jayco Owners Club of ACT
www.jacoact.org

For more information regarding Jayco Owners clubs, head to www.jayco.com.au

WARRANTY



Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Jayco Corporation Pty Ltd (ABN 005 266 991) (“Jayco”) provides the following warranty in relation to its recreational vehicles and other units (“RV”). The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

Jayco warrants to the original purchaser of every RV that all parts of our manufacture are free from defects in material and workmanship for a period of 24 MONTHS from date of purchase under normal use and specified service, except for the items listed under “What is not covered” and subject to compliance with the section entitled “What must you do”. The original manual roof lifting winch installed in a Jayco camper trailer carries a lifetime warranty for the original purchaser only (this is not transferrable to a subsequent owner).

Under this warranty, if any part of your RV is proven to be defective in material or workmanship during the 24-month warranty period Jayco will, at its sole discretion, either: Replace or repair the RV or the defective part of the RV, or cause the RV or defective part of the RV to be replaced or repaired by a Jayco dealer or authorised repairer.

Warranty repair or parts replacement will be performed free of charge by a JARSA at its place of business within a

WARRANTY

reasonable time after delivery of the RV to the dealer or repairer during normal business hours. Where an on-site repair is requested, and such service is available, a service call fee is applicable at the expense of the owner. Under this warranty no re-imbursments will be made for work done through unauthorised establishments without prior written consent from Jayco.

Jayco reserves the right to make RV changes and improvements without notice and without liability. Jayco has no obligation for warranty purposes to install the same components originally supplied, and where it is appropriate to do so shall instead install or supply current components of similar quality, grade and composition.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

LIMITATIONS

Please specifically note that no individual (including any dealer, agent or representative of Jayco) is authorised to make any representation or warranty concerning Jayco or its RVs, except to refer the purchaser to this 24-month warranty. Jayco makes no express warranties or representations other than set out in this warranty. The repair or replacement of the RV or part of the RV is the absolute limit of Jayco's liability under this warranty.

WHAT IS NOT COVERED

- Jayco's RVs have been designed for recreational use and not for permanent residential purposes. When used for permanent living possible premature wear and tear is not covered under this warranty.
- All Jayco Touring RVs are designed and built to be towed by standard passenger vehicles including standard 4WD passenger vehicles. Jayco will not warrant the RV if it is towed behind commercial trucks of any kind due to the harsh suspension that is used to carry weight, not for towing.

WARRANTY



- This warranty does not apply to any RV that has been subject to misuse, neglect or accident.
- This warranty shall not apply to normal maintenance items which are the owner's responsibility, such as greasing wheel bearings, tightening wheel nuts. This also applies to the routine cleaning of filters such as in air conditioners and water pumps.
- Fabric items such as canvas, canopies, windows screenings, vinyl windows, cushion and mattress covers are not warranted against tears, punctures, shrinkage, softening, fading or soiling but are warranted only against defective workmanship and material.
- Damage caused to tent sections, curtains or plywood finish by condensation being left untreated is not covered
- The deterioration of sealants over time is not covered.
- This warranty does not apply to any defect in the aesthetics or physical appearance of the RV, or to normal deterioration of the soft trim and appearance items due to wear and UV exposure nor to impact damage whether static or in transit.
- Any alternate accommodation costs whilst repairs are undertaken.
- Damages or failures resulting from the following are also not covered by Jayco warranty:
 - After Manufacture Alterations: Jayco does not approve of or authorise alterations to the RV. Consequently, Jayco doesn't provide advice on proposed alterations.
 - Repairs and additions that are not authorised by Jayco.
 - Accident, theft or fire.
 - Stone strike, hail, windstorm, lightning, external fire or unusual environmental conditions.
 - Incursions by vermin and other pests
 - Axle alignment and toe in adjustments will only be considered for warranty repairs within the 3 month/1000Km of purchase date service period.

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Jayco does not warrant for any failures or faults in camper tent sections or aluminium surfaces and joints if they have been subjected to after treatments (gloss finish protectants). This includes accidental contamination (for example: splashing or spray drift). Any such treatments or contaminants void Jayco's warranty on all affected parts.

5 YEAR STRUCTURAL

Further, Jayco warrants to the original purchaser of every RV that for a period of 5 YEARS from date of purchase under normal use and specified service, except for stated exclusions and the items listed under "What is not covered", and subject to compliance with the section entitled "What you must do":

- Jayco manufactured components will be leak free (silicone included); and
- the following will be free from defects in material and workmanship:
- all Jayco manufactured galvanised chassis components (excluding adjustments and rubber components);

- all Jayco manufactured suspension components including J-tech suspension (excluding adjustments and rubber components); and
- all Jayco manufactured walls and roofs (warranty limited to delamination, cracking, pitting and deformed cladding).

OUTBACK POLICY

Jayco's Outback range of RVs have been designed and constructed to give added strength and ground clearance, for limited unsealed road usage. Gas venting regulations and other construction restraints limit the effectiveness of these RVs against dust and water penetration. Under no circumstances should these RVs be exposed to water crossings at, or above, body floor level.

We strongly recommend towing at a safe speed according to travel conditions with extra care and attention required on uneven surfaces. Our Outback RVs are not designed for hard impact or heavy landings or rutted roads or tracks. Jayco's Outback RVs are not designed for use on four

WARRANTY



wheel drive only tracks. As a consequence, they should not be used on such tracks. The best and safest policy may be to leave your RV at a base camp and explore the rough areas with your tow vehicle alone.

The following items for Outback RVs are not covered under Jayco's warranty:

- Impact or stone damage to body, chassis and running gear.
- Soiling of fabrics and internal fittings from dust or other airborne substances.
- Water damage due to creek crossings.
- Movement or damage caused by dislodgment of appliances and fittings resulting from use on corrugated or uneven surfaces.
- Use on roads or tracks described above as not being suitable.
- General damage arising from misuse.

ADVENTURER POLICY

- Designed and constructed to give added strength, ground clearance and durability, for extended off-road usage.
- Gas venting regulations limit the effectiveness of these RVs against dust and water penetration.
- Under no circumstances should these RVs be exposed to water crossings at, or above floor level.
- We strongly recommend towing at an appropriate and safe speed according to road and weather conditions, with extra care and attention required on rough surfaces.
- Tyre pressures are an important factor in off-road travel and need to be adjusted accordingly.
- Jayco's Adventurer RVs are not designed for tight, undulating or extreme 4WD tracks that are unsuitable for trailers. Therefore should not be used on such tracks, and any damage that occurs from unreasonable use is not covered under warranty.
- The best and safest policy is to leave your RV at a base camp.

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WHAT IS NOT COVERED:

- Impact or stone damage to body
- Soiling of fabrics & internal fitments from dust, etc.
- Water ingress from floods or deep-water fording
- Wheel alignment, if affected by hard impacts
- Off-road use where road unsuitable for travel
- Damage, defect or failures as a result of modifications

SUPPLIED COMPONENTS

Some of the equipment and fittings supplied with your RV (“components”) are not manufactured or imported by Jayco. Instead, these components are separately warranted by their individual manufacturer or importer. This may also be the case for products or options that you have chosen or specified.

Where this is the case for your RV, Jayco has placed copies of the applicable warranties and owner’s manuals in your owner’s packet. Please take the time to read this material to ensure that you are familiar with the components’ operation, service procedures and warranty terms. The

fittings and equipment that may be separately warranted could include, without limitation:

- Cooking appliances;
- Microwave Ovens;
- AL-KO Suspension Components;
- Tyres;
- Refrigerators;
- Rangehoods;
- Toilets; and
- Weight distribution devices.
- Hot Water Service
- JTECH Air Suspension
- Fusion Stereo System

These separately warranted components are not covered by Jayco warranty. However, Jayco will assist you in making a warranty claim if you have difficulty with the manufacturer or importer.

WARRANTY



Please note that the length of warranty periods for the separately warranted components and their terms may vary, depending on the item. If your Jayco RV has a factory installed Carefree Awning this is covered by the Jayco warranty and not by the USA manufacturer's warranty.

Subject to any rights you have at law which cannot be excluded, Jayco assumes no responsibility or liability for defects in workmanship or operation of separately warranted products for which you have been provided with separate warranty statements. The below key contacts have been provided to assist you further:

Dometic Australia Pty Ltd
1800 21 21 21
www.dometic.com/en-au/au/support/support-form

Thetford Australia
(03) 9358 0700

www.thetford-europe.com/au/dealers-service-centres
Coast to Coast
1300 COAST RV
www.coastrv.com.au/contact-us

CAMEC Pty Ltd
1300 422 632
www.camec.com/contact-camec

ALKO International Pty Ltd
(03) 9767 3700
www.alko.com.au/contact-us

Fusion Electronics Pty Ltd
1300 736 012
www.fusionentertainment.com/lifestyle/contact

Wireless Automation Systems Pty Ltd
0418 352 534
www.wirelessautomationsystems.com.au

WARRANTY

OWNERS RESPONSIBILITY

As a new owner of a Jayco RV, you are responsible for regular and proper maintenance (refer Service Schedule in this booklet). This will help prevent conditions arising from neglect that are not covered by your Jayco Warranty.

At the time of delivery from your Jayco Dealer, the dealer's representative will log your information into our warranty system and issue a warranty customer delivery form.

Within 21 days Jayco will then issue you with a Customer Care Card.

This card is your guarantee of service throughout the warranty period if required. If this card is not presented at the time of repair, your JARSA may not be able to do the work under your warranty contract.

The original manual roof lifting winch installed in a Jayco camper trailer carries a lifetime warranty for the original purchaser only (this is not transferrable to a subsequent owner).

Under this warranty, if any part of your RV is proven to be defective in material or workmanship during the applicable warranty period Jayco will, at its sole discretion, either:

- Replace or repair the RV or the defective part of the RV, or
- Cause the RV or defective part of the RV to be replaced or repaired by a Jayco dealer or authorised repairer

Warranty repair or parts replacement will be performed free of charge by an authorised Jayco dealer or repairer at its place of business within a reasonable time after delivery of the RV to the dealer or repairer during normal business hours.

Where an on-site repair is requested and such service is available, a service call fee is applicable at the expense of the owner.

Under this warranty no re-imburements will be made for work done through unauthorised establishments without prior written consent from Jayco.

WARRANTY



Jayco reserves the right to make RV changes and improvements without notice and without liability. Jayco has no obligation for warranty purposes to install the same components originally supplied, and where it is appropriate to do so shall instead install or supply current components of similar quality, grade and composition.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

WHAT MUST YOU DO

As a new owner of a Jayco RV, you are responsible for regular and proper maintenance (Refer to Care and Maintenance section and Periodical Maintenance Schedules). This will help prevent conditions arising from neglect that are not covered by your Jayco Warranty. At the time of delivery from your Jayco Dealer, the dealer's representative will log your information

into our warranty system and issue a warranty customer delivery form.

Within 21 days Jayco will then issue you with a Customer Care Card.

This card is your guarantee of Service throughout the warranty period if required. If this card is not presented at the time of repair, your authorised Jayco dealer or repairer will be unable to do the work under your warranty contract.

If a problem arises, contact your nearest Jayco Dealer or Authorised Service Agent to make an appointment. If you are unable to locate a dealer or agent contact Jayco's Service Centre on the Toll Free Number on your Customer Care Card for the location of the nearest authorised agent.

You must make the RV available to the dealer or agent for Inspection and testing. If such inspection and testing finds no defect in the RV, you must pay the dealer or agent's usual costs of service work and testing.

YOUR JAYCO IDENTIFICATION

You will bear the costs of transporting the RV to and from the dealer or agent. You must deliver the RV to the dealer or agent during business hours or at the agreed time.

If you are in an area not covered by an authorised agent, work can only be carried out in an unauthorised workshop after prior written approval from Jayco's Service Centre.

Payment to the repairer could be required from the customer. If so, you should claim reimbursement from Jayco by forwarding the repairer's invoice with the Jayco chassis number noted and receipt for payment (copy thereof) together with Jayco's approval number. Prompt reporting of problems is essential. Please do not delay. Jayco will not accept any damage arising from not having faults attended to in a timely manner.

CONTACT

Jayco Australia Head Office
P.O. Box 636, 1 Jayco Drive,
Dandenong South, 3175,
Victoria, Australia
Phone (03) 8792 2136
Fax (03) 8792 2190
Email info@jayco.com.au

SCHEDULED SERVICE - 3 KEY AREAS



The Vehicle Identification Number (VIN) is the primary identifier for your Jayco RV. It is stamped on the chassis' A-Frame on the door side of the RV. The chassis number (which is the 'reference number' for your RV) is welded on the chassis' A-Frame on the door side of the RV.

The VIN plate also contains other model data such as the date of manufacture, Tare weight, tow ball weight, Tyre pressures, ATM (Aggregate trailer mass), GTM (Gross Trailer Mass).

Date of manufacture means the calendar month and year in which the RV was manufactured and released from the production line.

Regular maintenance is essential to maintaining the high-level performance, safety and reliability built into your Jayco. It also helps to protect your investment and to ensure many years of enjoyment with your new Jayco. The service schedule is based

on time or kilometre, whichever comes first.

JAYCO SCHEDULED SERVICE 3 KEY AREAS:

Travel Components

To get to your favourite destination in your Jayco RV, it is imperative to ensure the critical components of your Jayco RV are maintained to the highest standard and ensure continued safe travels in your Jayco RV.

RV Operation

Once you have arrived at your desired holiday destination, it is important all aspects of your Jayco RV are functioning correctly. Our service schedule has been designed to ensure these items are inspected so they perform when you are ready to use them.

SCHEDULED SERVICE - 3 KEY AREAS

Preventative Maintenance

We understand your new Jayco RV is a significant investment in your life. Preventative maintenance is carried out in each service to ensure an acceptable level of longevity for your Jayco RV.

SUMMARY OF TERMS

Check/Test

Required to activate the component or device as would a customer to determine its accuracy, quality, or condition, or to detect the presence of a potential fault or concern for the safe operation of the product/RV.

Inspect

Required to look at something closely, typically to assess the condition or discover any faults or concerns for the safety or quality of the product/RV.

1,000KM/3-MONTH SERVICE



Replace

Required to replace the component with a brand new, Jayco approved component.

Adjust

The scheduled service work (as detailed over the following pages) is not covered under the warranty and will incur costs except items within the schedule which are addressed because of defects in factor materials or workmanship.

ADDITIONAL COSTS

You will be required to pay for the following scheduled services, except where they are required as a result of defects in factory materials or workmanship.

Wheel alignments and wear items such as brakes, tyres and sealants are not covered by this service and may incur additional costs if the work is to be carried out by your JARSA.

TRAVEL COMPONENTS

Wheels and Tyres

- Check Tyre condition
- Check Tyre pressures
- Torque wheel nuts to 150nm (Alloy only)

Brakes

- Test brake magnets
- Inspect brake wires

Bearings

- Inspect bearings for end play and adjust if required

Suspension

- Check suspension mounts
- Grease suspension nipple

Handbrake & Coupling

- Adjust handbrake travel
- Check coupling bolt
- Re-grease coupling

1,000KM/3-MONTH SERVICE

Electronic Stability Control

- Check operation of Electronic Stability Control

Lights

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

Trailer plug

- Check all pins in trailer plug

Tow Secure

- Check operation of tow secure and plug

RV OPERATION

Check security of the following items:

Major Appliances

- Fridge
- Microwave
- Oven/Griller

- Air Conditioner (if genuine* fitted accessory)
- Gas Heater (if genuine* fitted accessory)
- Hot Water Service (if genuine* fitted accessory)
- Generator (if genuine* fitted accessory)
- Stereo System head unit
- Transformer

Television entertainment

- Check operation of Windup antenna (if fitted)
- Inspect TV bracket. Tighten if required

12v Electrical

Lights

- Check internal lights
- Check Annexe light (including Grab Handle light where applicable)
- Check Rollout awning light (where applicable)

240v Electrical

Circuit Breaker

- Inspect circuit breaker

1,000KM/3-MONTH SERVICE



Inlet/Outlet

- Inspect 240v inlet
- Inspect 240v outlet

Plumbing System

Mains pressure

- Check mains pressure
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect water inlet
- Inspect water pipes for kinks

12v Pump

- Check pressure on 12v Pump

Hand Pump

- Check operation of hand pump

Gas System

- Inspect under body gas pipes

Water Tanks

- Check water tanks for leaks around welds and sensors

Grey Water Tanks

- Check grey water tank for leaks around welds and sensors
- Check inlets for clearance

Awning

- Check operation of Roll out awning

Slide Out System

- Check operation of Slide out

Furniture

Cabinets

- Inspect cupboard latches

1,000KM/3-MONTH SERVICE

- Adjust hinges
- Check security

Drawers

- Adjust drawer runners
- Check security

PREVENTATIVE MAINTENANCE

- Check operation of wind up system (Camper Trailers only)
- Check operation of slide out beds (Camper Trailers only)
- Apply Specialist High performance silicone lubricant to bed tracks (Camper Trailers only)
- Check operation of fold out beds (Expanda Pop Top and Caravan only)

ACKNOWLEDGMENT OF SERVICE

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

10,000KM/12-MONTH SERVICE



TRAVEL COMPONENTS

Wheels and Tyres

- Check Wheel alignment (JTECH Suspension only)
 - Adjust if required.
- Check Tyre condition
- Check Tyre pressures
- Torque wheel nuts to 150nm (Alloy only)
- Inspect Rim
- Check tyre size to vin plate
- Rotate Tyres

Brakes

- Test brake magnets
- Inspect brake wires
- Inspect brake pad condition

Bearings

- Inspect bearings for end play and adjust if required
- Inspect bearings for uneven wear
- Re-pack bearings with new grease/replace

bearings

- Replace bearing seals
- Replace split pin

Suspension

- Check suspension bolts and mounts
- Grease suspension nipple
- Inspect JTECH Air (general)
- Check operation of JTECH air compressor

Handbrake & Coupling

- Adjust handbrake travel
- Check coupling bolt
- Re-grease coupling

Chassis Miscellaneous

- Check chassis for rust
- Oil corner steadies
- Grease jockey wheel clamp
- Grease jockey wheel bearing

10,000KM/12-MONTH SERVICE

Electronic Stability Control

- Check operation of Electronic Stability Control

Lights

- Test indicators

TRAVEL COMPONENTS

- Test brake lights
- Test tail lights
- Test side markers

Trailer plug

- Check all pins in trailer plug

Tow Secure

- Check operation of tow secure and plug

Reversing Camera

- Check operation

RV OPERATION

Major Appliances

Fridge

- Test Gas operation (where applicable)
- Test 240v operation
- Test 12v operation
- Check security
- Check flue

Microwave

- Check operation
- Check security

Oven/Griller

- Check Gas operation
- Check 240v operation (where applicable)
- Check security

Air Conditioner (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

10,000KM/12-MONTH SERVICE



Gas Heater (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control
- Check flue

Hot Water Service (if genuine* fitted accessory)

- Check Gas operation
- Check 240v operation
- Replace anode

Slide out BBQ (if genuine* fitted accessory)

- Check Gas operation

Generator (if genuine* fitted accessory)

- Inspect generator slide (if fitted)
- Check operation
- Check fuel connections and service – see manufacturers service manual for more information
- Check exhaust system security

Stereo System (if genuine* fitted accessory)

- Check operation of head unit
- Check operation of CD player
- Check operation of internal speakers
- Check operation of external speakers

Television entertainment

- Check operation of Windup antenna (if fitted)
- Check operation of TV (if fitted)
- Inspect TV bracket. Tighten if required
- Check operation of remote control
- Check operation of Satellite system (if fitted)

12v Electrical

Transformer

- Check battery charging operation

Lights

- Check internal lights
- Check Annexe light (including Grab Handle light where applicable)

10,000KM/12-MONTH SERVICE

- Check Rollout awning light (where applicable)

Sockets

- Inspect external 12v socket (where applicable)
- Inspect internal 12v socket (where applicable)

240v Electrical

Points

- Inspect 240v power points

Circuit Breaker

- Inspect circuit breaker

Inlet/Outlet

- Inspect 240v inlet
- Inspect 240v outlet

Plumbing System

Mains pressure

- Check mains pressure
- Check operation of kitchen mixer

- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect water inlet
- Inspect internal water pipes for kinks
- Inspect under body hoses for kinks

12v Pump

- Check pressure on 12v Pump
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect 12v Pump and filter
- Inspect water pipes for kinks

Hand Pump

- Check operation of hand pump

10,000KM/12-MONTH SERVICE



Waste

- Inspect waste outlet and pipes to Kitchen sink
- Inspect waste outlet and pipes to ensuite sink (if applicable)
- Inspect waste outlet to external sink (if applicable)
- Inspect waste outlet to shower (if applicable)

Gas System

- Inspect Gas bayonet (if fitted)
- Inspect under body gas pipes

Water Tanks

- Check water tanks for leaks around welds and sensors

Grey Water Tanks

- Check grey water tank for leaks around welds and sensors
- Check inlets for clearance

Awning

- Check operation of Roll out awning
- Re-tension rollout awning if required

Slide Out System

- Check operation of Slide out

Furniture

Cabinets

- Adjust cupboard latches
- Adjust hinges
- Check security

Drawers

- Adjust drawer runners
- Check security

Miscellaneous

Safety

- Replace battery to smoke alarm and check operation.
- Inspect fire extinguisher

10,000KM/12-MONTH SERVICE

Compliance

- Inspect VIN plate
- Inspect VIN number to A-Frame
- Check tow ball weight

PREVENTATIVE MAINTENANCE

Exterior seals

- Inspect roof seals
- Inspect window seals
- Inspect accessory seals

Moisture test

- Conduct a moisture test throughout RV

External fitting

Windows

- Inspect seals
- Inspect screws
- Check operation of stays
- Check operation of blinds

Door

- Inspect seals
- Inspect screws
- Inspect hinges
- Check alignment
- Lubricate locks

Front Boot

- Inspect seals
- Inspect screws
- Check operation of stays
- Lubricate locks

Baggage doors

- Inspect seals
- Inspect screws
- Lubricate locks

Picnic Table

- Inspect screws
- Check operation of stays

10,000KM/12-MONTH SERVICE



- Lubricate locks

Wind up system (Camper)

- Check operation of wind up system
- Re-grease mechanism
- Inspect cables
- Inspect raiser arms

Pull out beds (Camper excl. Penguin)

- Check operation of pull out beds.
- Apply Specialist High performance silicone lubricant to tracks.
- Adjust tracks (if required)

Expanda Bed

- Check operation of pull out beds

ACKNOWLEDGMENT OF SERVICE

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

20,000KM/24-MONTH SERVICE

TRAVEL COMPONENTS

Wheels and Tyres

- Check Wheel alignment (JTECH Suspension only) – Adjust if required.
- Check Tyre condition
- Check Tyre pressures
- Torque wheels nuts to 150nm (Alloy only)
- Inspect Rim
- Check tyre size to vin plate
- Rotate Tyres

Brakes

- Test brake magnets
- Inspect brake wires
- Inspect brake pad condition

Bearings

- Inspect bearings for end play and adjust if required
- Inspect bearings for uneven wear
- Re-pack bearings with new grease/replace bearings
- Replace bearing seals

- Replace split pin

Suspension

- Check suspension bolts and mounts
- Grease suspension nipple
- Inspect JTECH Air (general)
- Check operation of JTECH air compressor

Handbrake & Coupling

- Adjust handbrake travel
- Check coupling bolt
- Re-grease coupling

Chassis Miscellaneous

- Check chassis for rust
- Oil corner steadies
- Grease jockey wheel clamp
- Grease jockey wheel bearing

Electronic Stability Control

- Check operation of Electronic Stability Control

20,000KM/24-MONTH SERVICE



Lights

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

Trailer plug

- Check all pins in trailer plug

Tow Secure

- Check operation of tow secure and plug

Reversing Camera

- Check operation

RV OPERATION

Major Appliances

Fridge

- Test Gas operation (where applicable)
- Test 240v operation
- Test 12v operation

- Check security

- Check flue

Microwave

- Check operation
- Check security

Oven/Griller

- Check Gas operation
- Check 240v operation (where applicable)
- Check security

Air Conditioner (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

Gas Heater (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

20,000KM/24-MONTH SERVICE

- Check flue

Hot Water Service (if genuine* fitted accessory)

- Check Gas operation
- Check 240v operation
- Replace anode

Slide out BBQ (if genuine* fitted accessory)

- Check Gas operation

Generator (if genuine* fitted accessory)

- Inspect generator slide (if fitted)
- Check operation
- Check fuel connections and service – see manufacturers service manual for more information
- Check exhaust system security

Stereo System (if genuine* fitted accessory)

- Check operation of head unit
- Check operation of CD player
- Check operation of internal speakers

- Check operation of external speakers

Television entertainment

- Check operation of Windup antenna (if fitted)
- Check operation of TV (if fitted)
- Inspect TV bracket. Tighten if required
- Check operation of remote control
- Check operation of Satellite system (if fitted)

12v Electrical

Transformer

- Check battery charging operation

Lights

- Check internal lights
- Check Annexe light (including Grab Handle light where applicable)
- Check Rollout awning light (where applicable)

Sockets

- Inspect external 12v socket (where applicable)

20,000KM/24-MONTH SERVICE



- Inspect internal 12v socket (where applicable)

240v Electrical

Points

- Inspect 240v power points

Circuit Breaker

- Inspect circuit breaker

Inlet/Outlet

- Inspect 240v inlet
- Inspect 240v outlet

Plumbing System

Mains pressure

- Check mains pressure
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)

- Check operation of external sink mixer (if applicable)
- Inspect water inlet
- Inspect internal water pipes for kinks
- Inspect under body hoses for kinks

12v Pump

- Check pressure on 12v Pump
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect 12v Pump and filter
- Inspect water pipes for kinks

Hand Pump

- Check operation of hand pump

Waste

- Inspect waste outlet and pipes to Kitchen sink
- Inspect waste outlet and pipes to ensuite sink (if applicable)

20,000KM/24-MONTH SERVICE

applicable)

- Inspect waste outlet to external sink (if applicable)
- Inspect waste outlet to shower (if applicable)

Gas System

- Inspect Gas bayonet (if fitted)
- Inspect under body gas pipes

Water Tanks

- Check water tanks for leaks around welds and sensors

Grey Water Tanks

- Check grey water tank for leaks around welds and sensors
- Check inlets for clearance

Awning

- Check operation of Roll out awning
- Re-tension rollout awning if required

Slide Out System

- Check operation of Slide out

Furniture

Cabinets

- Adjust cupboard latches
- Adjust hinges
- Check security

Drawers

- Adjust drawer runners
- Check security

Miscellaneous

Safety

- Replace battery to smoke alarm and check operation.
- Inspect fire extinguisher
-

Compliance

- Inspect VIN plate
- Inspect VIN number to A-Frame
- Check tow ball weight

20,000KM/24-MONTH SERVICE



PREVENTATIVE MAINTENANCE

Exterior seals

- Inspect roof seals
- Inspect window seals
- Inspect accessory seals

Moisture test

- Conduct a moisture test throughout RV

External fitting

Windows

- Inspect seals
- Inspect screws
- Check operation of stays
- Check operation of blinds

Door

- Inspect seals
- Inspect screws
- Inspect hinges
- Check alignment

- Lubricate locks

Front Boot

- Inspect seals
- Inspect screws
- Check operation of stays
- Lubricate locks

Baggage doors

- Inspect seals
- Inspect screws
- Lubricate locks

Picnic Table

- Inspect screws
- Check operation of stays
- Lubricate locks

Wind up system (Camper)

- Check operation of wind up system
- Re-grease mechanism

20,000KM/24-MONTH SERVICE

- Inspect cables
- Inspect raiser arms

Pull out beds (Camper excl. Penguin)

- Check operation of pull out beds.
- Apply Specialist High performance silicone lubricant to tracks.
- Adjust tracks (if required)

Expanda Bed

- Check operation of pull out beds

ACKNOWLEDGMENT OF SERVICE

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

30,000KM/36-MONTH SERVICE



TRAVEL COMPONENTS

Wheels and Tyres

- Check Wheel alignment (JTECH Suspension only)
 - Adjust if required.
- Check Tyre condition
- Check Tyre pressures
- Torque wheel nuts to 150nm (Alloy only)
- Inspect Rim's
- Check tyre size to vin plate
- Rotate Tyres

Brakes

- Test brake magnets
- Inspect brake wires
- Inspect brake pad condition

Bearings

- Inspect bearings for end play and adjust if required
- Inspect bearings for uneven wear
- Re-pack bearings with new grease/replace

bearings

- Replace bearing seals
- Replace split pin

Suspension

- Check suspension bolts and mounts
- Grease suspension nipple
- Inspect JTECH Air (general)
- Check operation of JTECH air compressor

Handbrake & Coupling

- Adjust handbrake travel
- Check coupling bolt
- Re-grease coupling

Chassis Miscellaneous

- Check chassis for rust
- Oil corner steadies
- Grease jockey wheel clamp
- Grease jockey wheel bearing

30,000KM/36-MONTH SERVICE

Electronic Stability Control

- Check operation of Electronic Stability Control

Lights

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

Trailer plug

- Check all pins in trailer plug

Tow Secure

- Check operation of tow secure and plug

Reversing Camera

- Check operation

RV OPERATION

Major Appliances

Fridge

- Test Gas operation (where applicable)
- Test 240v operation
- Test 12v operation
- Check security
- Check flue

Microwave

- Check operation
- Check security

Oven/Griller

- Check Gas operation
- Check 240v operation (where applicable)
- Check security

Air Conditioner (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

30,000KM/36-MONTH SERVICE



Gas Heater (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control
- Check flue

Hot Water Service (if genuine* fitted accessory)

- Check Gas operation
- Check 240v operation
- Replace anode

Slide out BBQ (if genuine* fitted accessory)

- Check Gas operation

Generator (if genuine* fitted accessory)

- Inspect generator slide (if fitted)
- Check operation
- Check fuel connections and service – see manufacturers service manual for more information
- Check exhaust system security

Stereo System (if genuine* fitted accessory)

- Check operation of head unit
- Check operation of CD player
- Check operation of internal speakers
- Check operation of external speakers

Television entertainment

- Check operation of Windup antenna (if fitted)
- Check operation of TV (if fitted)
- Inspect TV bracket. Tighten if required
- Check operation of remote control
- Check operation of Satellite system (if fitted)

12v Electrical

Transformer

- Check battery charging operation

Lights

- Check internal lights
- Check Annexe light (including Grab Handle light where applicable)

30,000KM/36-MONTH SERVICE

- Check Rollout awning light (where applicable)

Sockets

- Inspect external 12v socket (where applicable)
- Inspect internal 12v socket (where applicable)

240v Electrical

Points

- Inspect 240v power points

Circuit Breaker

- Inspect circuit breaker

Inlet/Outlet

- Inspect 240v inlet
- Inspect 240v outlet

Plumbing System

Mains pressure

- Check mains pressure
- Check operation of kitchen mixer

- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect water inlet
- Inspect internal water pipes for kinks
- Inspect under body hoses for kinks

12v Pump

- Check pressure on 12v Pump
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect 12v Pump and filter
- Inspect water pipes for kinks

Hand Pump

- Check operation of hand pump

30,000KM/36-MONTH SERVICE



Waste

- Inspect waste outlet and pipes to Kitchen sink
- Inspect waste outlet and pipes to ensuite sink (if applicable)
- Inspect waste outlet to external sink (if applicable)
- Inspect waste outlet to shower (if applicable)

Gas System

- Inspect Gas bayonet (if fitted)
- Inspect under body gas pipes

Water Tanks

- Check water tanks for leaks around welds and sensors

Grey Water Tanks

- Check grey water tank for leaks around welds and sensors
- Check inlets for clearance

Awning

- Check operation of Roll out awning
- Re-tension rollout awning if required

Slide Out System

- Check operation of Slide out

Furniture

Cabinets

- Adjust cupboard latches
- Adjust hinges
- Check security

Drawers

- Adjust drawer runners
- Check security

Miscellaneous

Safety

- Replace battery to smoke alarm and check operation.
- Inspect fire extinguisher

30,000KM/36-MONTH SERVICE

Compliance

- Inspect VIN plate
- Inspect VIN number to A-Frame
- Check tow ball weight

PREVENTATIVE MAINTENANCE

Exterior seals

- Inspect roof seals
- Inspect window seals
- Inspect accessory seals

Moisture test

- Conduct a moisture test throughout RV

External fitting

Windows

- Inspect seals
- Inspect screws
- Check operation of stays
- Check operation of blinds

Door

- Inspect seals
- Inspect screws
- Inspect hinges
- Check alignment
- Lubricate locks

Front Boot

- Inspect seals
- Inspect screws
- Check operation of stays
- Lubricate locks

Baggage doors

- Inspect seals
- Inspect screws
- Lubricate locks

Picnic Table

- Inspect screws
- Check operation of stays

30,000KM/36-MONTH SERVICE



- Lubricate locks

Wind up system (Camper)

- Check operation of wind up system
- Re-grease mechanism
- Inspect cables
- Inspect raiser arms

Pull out beds (Camper excl. Penguin)

- Check operation of pull out beds.
- Apply Specialist High performance silicone lubricant to tracks.
- Adjust tracks (if required)

Expanda Bed

- Check operation of pull out beds

ACKNOWLEDGMENT OF SERVICE

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

40,000KM/48-MONTH SERVICE

TRAVEL COMPONENTS

Wheels and Tyres

- Check Wheel alignment (JTECH Suspension only) – Adjust if required.
- Check Tyre condition
- Check Tyre pressures
- Torque wheel nuts to 150nm (Alloy only)
- Inspect Rim
- Check tyre size to vin plate
- Rotate Tyres

Brakes

- Test brake magnets
- Inspect brake wires
- Inspect brake pad condition

Bearings

- Inspect bearings for end play and adjust if required
- Inspect bearings for uneven wear
- Re-pack bearings with new grease/replace bearings
- Replace bearing seals

- Replace split pin

Suspension

- Check suspension bolts and mounts
- Grease suspension nipple
- Inspect JTECH Air (general)
- Check operation of JTECH air compressor

Handbrake & Coupling

- Adjust handbrake travel
- Check coupling bolt
- Re-grease coupling

Chassis Miscellaneous

- Check chassis for rust
- Oil corner steadies
- Grease jockey wheel clamp
- Grease jockey wheel bearing

Electronic Stability Control

- Check operation of Electronic Stability Control

40,000KM/48-MONTH SERVICE



Lights

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

Trailer plug

- Check all pins in trailer plug

Tow Secure

- Check operation of tow secure and plug

Reversing Camera

- Check operation

RV OPERATION

Major Appliances

Fridge

- Test Gas operation (where applicable)
- Test 240v operation
- Test 12v operation

- Check security

- Check flue

Microwave

- Check operation
- Check security

Oven/Griller

- Check Gas operation
- Check 240v operation (where applicable)
- Check security

Air Conditioner (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

Gas Heater (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

40,000KM/48-MONTH SERVICE

- Check flue

Hot Water Service (if genuine* fitted accessory)

- Check Gas operation
- Check 240v operation
- Replace anode

Slide out BBQ (if genuine* fitted accessory)

- Check Gas operation

Generator (if genuine* fitted accessory)

- Inspect generator slide (if fitted)
- Check operation
- Check fuel connections and service – see manufacturers service manual for more information
- Check exhaust system security

Stereo System (if genuine* fitted accessory)

- Check operation of head unit
- Check operation of CD player
- Check operation of internal speakers

- Check operation of external speakers

Television entertainment

- Check operation of Windup antenna (if fitted)
- Check operation of TV (if fitted)
- Inspect TV bracket. Tighten if required
- Check operation of remote control
- Check operation of Satellite system (if fitted)

12v Electrical

Transformer

- Check battery charging operation

Lights

- Check internal lights
- Check Annexe light (including Grab Handle light where applicable)
- Check Rollout awning light (where applicable)

Sockets

- Inspect external 12v socket (where applicable)

40,000KM/48-MONTH SERVICE



- Inspect internal 12v socket (where applicable)

240v Electrical

Points

- Inspect 240v power points

Circuit Breaker

- Inspect circuit breaker

Inlet/Outlet

- Inspect 240v inlet
- Inspect 240v outlet

Plumbing System

Mains pressure

- Check mains pressure
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)

- Check operation of external sink mixer (if applicable)
- Inspect water inlet
- Inspect internal water pipes for kinks
- Inspect under body hoses for kinks

12v Pump

- Check pressure on 12v Pump
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect 12v Pump and filter
- Inspect water pipes for kinks

Hand Pump

- Check operation of hand pump

Waste

- Inspect waste outlet and pipes to Kitchen sink
- Inspect waste outlet and pipes to ensuite sink (if applicable)

40,000KM/48-MONTH SERVICE

applicable)

- Inspect waste outlet to external sink (if applicable)
- Inspect waste outlet to shower (if applicable)

Gas System

- Inspect Gas bayonet (if fitted)
- Inspect under body gas pipes

Water Tanks

- Check water tanks for leaks around welds and sensors

Grey Water Tanks

- Check grey water tank for leaks around welds and sensors
- Check inlets for clearance

Awning

- Check operation of Roll out awning
- Re-tension rollout awning if required

Slide Out System

- Check operation of Slide out

Furniture

Cabinets

- Adjust cupboard latches
- Adjust hinges
- Check security

Drawers

- Adjust drawer runners
- Check security

Miscellaneous

Safety

- Replace battery to smoke alarm and check operation.
- Inspect fire extinguisher

Compliance

- Inspect VIN plate
- Inspect VIN number to A-Frame

40,000KM/48-MONTH SERVICE



- Check tow ball weight

PREVENTATIVE MAINTENANCE

Exterior seals

- Inspect roof seals
- Inspect window seals
- Inspect accessory seals

Moisture test

- Conduct a moisture test throughout RV

External fitting

Windows

- Inspect seals
- Inspect screws
- Check operation of stays
- Check operation of blinds

Door

- Inspect seals
- Inspect screws

- Inspect hinges
- Check alignment
- Lubricate locks

Front Boot

- Inspect seals
- Inspect screws
- Check operation of stays
- Lubricate locks

Baggage doors

- Inspect seals
- Inspect screws
- Lubricate locks

Picnic Table

- Inspect screws
- Check operation of stays
- Lubricate locks

40,000KM/48-MONTH SERVICE

Wind up system (Camper)

- Check operation of wind up system
- Re-grease mechanism
- Inspect cables
- Inspect raiser arms

Pull out beds (Camper excl. Penguin)

- Check operation of pull out beds.
- Apply Specialist High performance silicone lubricant to tracks.
- Adjust tracks (if required)

Expanda Bed

- Check operation of pull out beds

ACKNOWLEDGMENT OF SERVICE

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

50,000KM/60-MONTH SERVICE



TRAVEL COMPONENTS

Wheels and Tyres

- Check Wheel alignment (JTECH Suspension only)
 - Adjust if required.
- Check Tyre condition
- Check Tyre pressures
- Torque wheel nuts to 150nm (Alloy only)
- Inspect Rim
- Check tyre size to vin plate
- Tyre Rotation

Brakes

- Test brake magnets
- Inspect brake wires
- Inspect brake pad condition

Bearings

- Inspect bearings for end play and adjust if required
- Inspect bearings for uneven wear
- Re-pack bearings with new grease/replace

bearings

- Replace bearing seals
- Replace split pin

Suspension

- Check suspension bolts and mounts
- Grease suspension nipple
- Inspect JTECH Air (general)
- Check operation of JTECH air compressor

Handbrake & Coupling

- Adjust handbrake travel
- Check coupling bolt
- Re-grease coupling

Chassis Miscellaneous

- Check chassis for rust
- Oil corner steadies
- Grease jockey wheel clamp
- Grease jockey wheel bearing

50,000KM/60-MONTH SERVICE

Electronic Stability Control

- Check operation of Electronic Stability Control

Lights

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

Trailer plug

- Check all pins in trailer plug

Tow Secure

- Check operation of tow secure and plug

Reversing Camera

- Check operation

RV OPERATION

Major Appliances

Fridge

- Test Gas operation (where applicable)

- Test 240v operation
- Test 12v operation
- Check security
- Check flue

Microwave

- Check operation
- Check security

Oven/Griller

- Check Gas operation
- Check 240v operation (where applicable)
- Check security

Air Conditioner (if genuine* fitted accessory)

- Check operation
- Check security
- Check operation of remote control

Gas Heater (if genuine* fitted accessory)

- Check operation
- Check security

50,000KM/60-MONTH SERVICE



- Check operation of remote control
- Check flue

Hot Water Service (if genuine* fitted accessory)

- Check Gas operation
- Check 240v operation
- Replace anode

Slide out BBQ (if genuine* fitted accessory)

- Check Gas operation

Generator (if genuine* fitted accessory)

- Inspect generator slide (if fitted)
- Check operation
- Check fuel connections and service – see manufacturers service manual for more information
- Check exhaust system security

Stereo System (if genuine* fitted accessory)

- Check operation of head unit

- Check operation of CD player
- Check operation of internal speakers
- Check operation of external speakers

Television entertainment

- Check operation of Windup antenna (if fitted)
- Check operation of TV (if fitted)
- Inspect TV bracket. Tighten if required
- Check operation of remote control
- Check operation of Satellite system (if fitted)

12v Electrical Transformer

- Check battery charging operation

Lights

- Check internal lights
- Check Annexe light (including Grab Handle light where applicable)
- Check Rollout awning light (where applicable)

50,000KM/60-MONTH SERVICE

Sockets

- Inspect external 12v socket (where applicable)
- Inspect internal 12v socket (where applicable)

240v Electrical

Points

- Inspect 240v power points

Circuit Breaker

- Inspect circuit breaker

Inlet/Outlet

- Inspect 240v inlet
- Inspect 240v outlet

Plumbing System

Mains pressure

- Check mains pressure
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)

- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect water inlet
- Inspect internal water pipes for kinks
- Inspect under body hoses for kinks

12v Pump

- Check pressure on 12v Pump
- Check operation of kitchen mixer
- Check operation of ensuite mixer (if applicable)
- Check operation of shower rose (if applicable)
- Check operation of external shower (if applicable)
- Check operation of external sink mixer (if applicable)
- Inspect 12v Pump and filter
- Inspect water pipes for kinks

Hand Pump

- Check operation of hand pump

50,000KM/60-MONTH SERVICE



Waste

- Inspect waste outlet and pipes to Kitchen sink
- Inspect waste outlet and pipes to ensuite sink (if applicable)
- Inspect waste outlet to external sink (if applicable)
- Inspect waste outlet to shower (if applicable)

Gas System

- Inspect Gas bayonet (if fitted)
- Inspect under body gas pipes

Water Tanks

- Check water tanks for leaks around welds and sensors

Grey Water Tanks

- Check grey water tank for leaks around welds and sensors
- Check inlets for clearance

Awning

- Check operation of Roll out awning
- Re-tension rollout awning if required

Slide Out System

- Check operation of Slide out

Furniture

Cabinets

- Adjust cupboard latches
- Adjust hinges
- Check security

Drawers

- Adjust drawer runners
- Check security

Miscellaneous

Safety

- Replace battery to smoke alarm and check operation.
- Inspect fire extinguisher

50,000KM/60-MONTH SERVICE

Compliance

- Inspect VIN plate
- Inspect VIN number to A-Frame
- Check tow ball weight

PREVENTATIVE MAINTENANCE

Exterior seals

- Inspect roof seals (re-seal if required)
- Inspect window seals (re-seal if required)
- Inspect accessory seals (re-seal if required)

Moisture test

- Conduct a moisture test throughout RV

External fitting

Windows

- Inspect seals
- Inspect screws
- Check operation of stays
- Check operation of blinds

Door

- Inspect seals
- Inspect screws
- Inspect hinges
- Check alignment
- Lubricate locks

Front Boot

- Inspect seals
- Inspect screws
- Check operation of stays
- Lubricate locks

Baggage doors

- Inspect seals
- Inspect screws
- Lubricate locks

Picnic Table

- Inspect screws
- Check operation of stays

50,000KM/60-MONTH SERVICE



- Lubricate locks

Wind up system (Camper)

- Check operation of wind up system
- Re-grease mechanism
- Inspect cables
- Inspect raiser arms

Pull out beds (Camper excl. Penguin)

- Check operation of pull out beds.
- Apply Specialist High performance silicone lubricant to tracks.
- Adjust tracks (if required)

Expanda Bed

- Check operation of pull out beds

ACKNOWLEDGMENT OF SERVICE

JARSA:

Customer Name:

Customer Signature:

Date:

JARSA STAMP:

CHANGE OF OWNERSHIP DETAILS

If your name or address has changed or you are the new owner of this Jayco, please provide your registration papers to Jayco Head Office by contacting 03 8792 2136 or emailing a copy to info@jayco.com.au.

This will allow Jayco to make a record of the changes in ownership details of this RV and to contact you with any important product or safety updates concerning your RV. Jayco may provide your details to a mailing house for the purposes set out above.

